



We'll handle it from here.

November 12, 2018

Dear Customer,

This letter is to inform you of important changes coming soon to your recycling and household waste service.

Republic Services will be discontinuing all twice a week waste pickup service in your area. All waste service will be changed to once a week. Recycling will remain once a week and will be the same day as your waste service.

You will receive a post card by November 30th with your new service day and the effective date. Your twice a week service will remain in effect until that effective date.

We will take the same volume of waste on your new single service day each week as we have in the past over the course of two service days. If you need a second waste container, we'll be happy to deliver one for an additional charge of \$5.00 per month. Please use our MyResource app or call the number below to make your request.

Your quarterly pricing will remain the same and in exchange for this service enhancement, we will be offering the following benefits.

First, our customers have told us loud and clear that they want FREE bulk pickup. As a result of this service change, we will have resources available to offer one free bulk pickup each month to all customers. Please use our MyResource App or call the number below to request your free bulk pickup. Items containing Freon will still require a charge. We can certainly pick up more than one bulk item in the month, but the first item will be FREE!

Second, for years our holiday schedule has caused confusion and occasionally resulted in customers having to hold their waste or recycling for up to two weeks. The change to once a week will allow us to service ALL customers EVERY week. Your service day may be pushed back one day on a holiday week but all customers will be serviced by Saturday. Customers will still receive notification on holiday weeks reminding you of your holiday schedule.....but it will be much simpler than in the past!

Thank you for your continued loyalty to Republic Services.
Please call 610-467-9342 Monday through Friday 7am – 7pm with any questions.