



Dear Customer,

As part of our continuing infrastructure improvement program, Aqua Pennsylvania (Aqua) will replace the existing 16-inch and 6-inch cast iron water main on the following streets in Tredyffrin Township, Chester County:

- East Central Avenue between Bear Hill and Pennington roads
- Vincent Road between East Central Avenue and a point 1000 feet west of Orchard Road

The new 16-inch and 8-inch ductile iron main will increase service reliability, reduce the potential for discolored water and improve firefighting capabilities in the area. The \$765,000 project is scheduled to begin the week of August 28, 2017 with the installation of 1,450 feet of 16-inch and 2,040 feet of 8-inch ductile iron pipe, with completion expected in November. Aqua will have an inspector on the job each day to answer your questions.

Following the installation of the new water main, there will be a period of time during which the main will be chlorinated and tested before being put into service. Activity on the job site will be limited during this phase. Once testing has been completed, we will transfer each water service and any fire hydrants onto the new main, then make the final connections on the side streets and abandon the old main. It is important to note that the trench will be covered with temporary black top at the end of each work day.

- Work hours for Vincent Road will be 7 a.m. to 4 p.m.
- Work hours for East Central Avenue will be 8:30 a.m. to 6 p.m.

Access will be provided for emergency, mail and trash services. Residents will have access to their properties, but at times will need to enter from different directions due to changing work zones. We will notify customers 24 hours in advance of any scheduled shutdown. However, as with any construction project, an emergency shutdown might be necessary. If so, we will restore service as soon as possible.

If you have any questions regarding the project, please contact me at **610.430.0747**. Should you have an emergency, including a water quality issue, please call our Customer Service Department or emergency dispatcher at 877.987.2782.

We appreciate your patience and cooperation during this construction while we make important improvements to the water distribution system.

Sincerely,

Jim Rosser  
Construction Superintendent – Great Valley Division